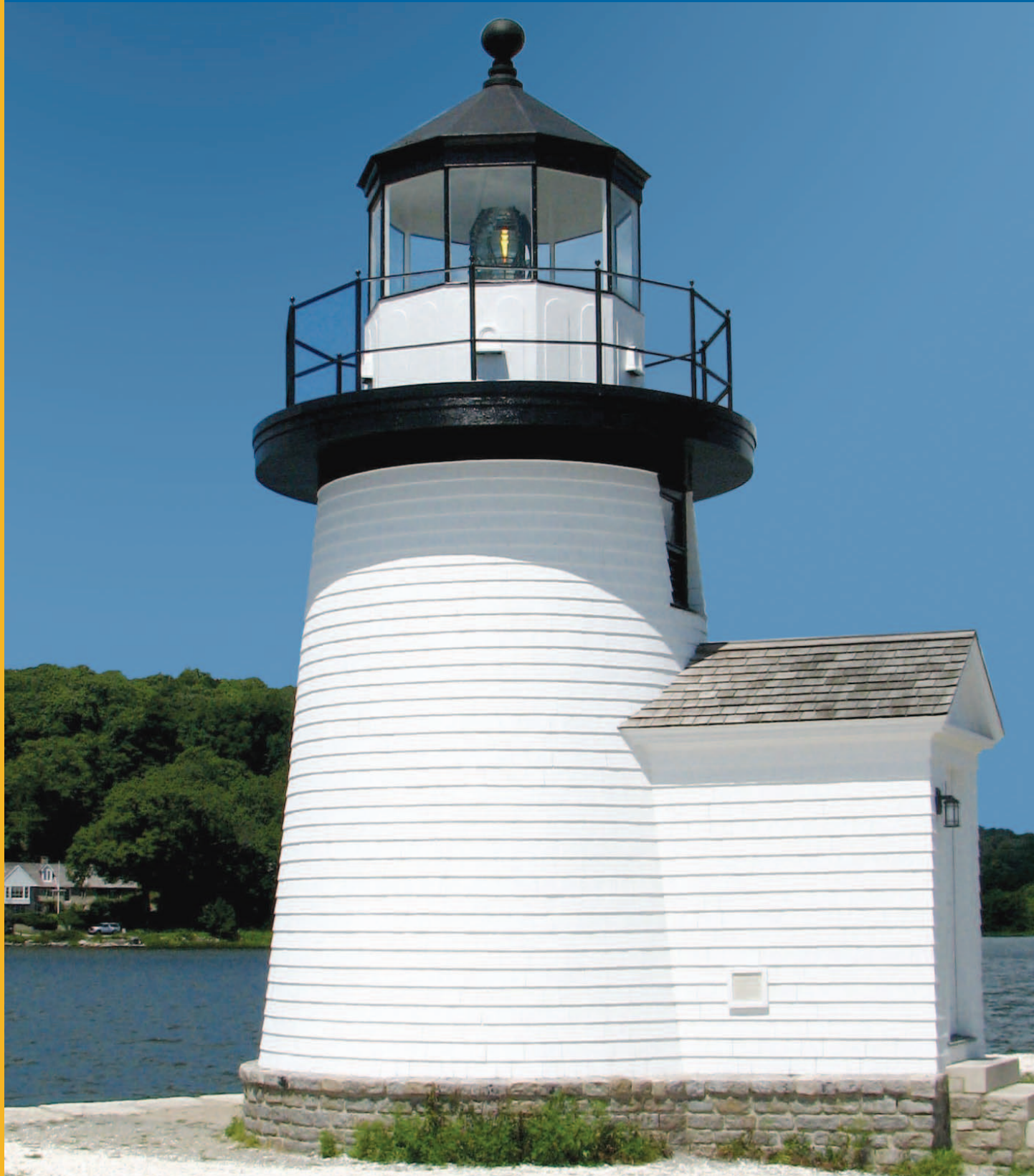


OCT 15-18 MYSTIC MARRIOTT, GROTON CT

ANNUAL CONFERENCE PROGRAM



Mystic, Preserve the Past, Chart the Future

ERAPPA 2006



56th ANNUAL CONFERENCE 2006



Are your facility investments headed in the right direction?

Every organization faces competing priorities for allocating capital dollars.

Optimally leveraging your investment requires the ability to align short-term spending and long-term goals, effectively balance the needs of multiple stakeholders, and build a case for funding critical capital programs.

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Leon MacLellan



Terrence J. Pellerin

October 2006

Dear Friends and Colleagues,

Welcome to Mystic, Connecticut and the 56th Annual ERAPPA Conference!

The Host Committee has worked diligently over the past year to prepare for this conference. The conference theme "Preserve the Past, Chart the Future" is in reference to being stewards of older facilities including some historical buildings. Our charge to maintain the historic character while providing our communities with up-to-date technology and living conditions is quite a challenge. It is good to know that we belong to an organization with a group of people willing to share their ideas, experience, and practices to help each other. In addition we have Business Partners willing to assist us with up-to-date technology in areas on design, construction, and mechanical systems.

Our hope is that you will have an opportunity to reunite with old friends, meet new friends, and learn something new to take back to your campus while enjoying some New England hospitality.

Sincerely,

Leon MacLellan
ERAPPA President
Director of Facilities Management,
St. Francis Xavier University

Terrence J. Pellerin
Host Chair, 2006 ERAPPA Conference;
Associate Director of Facilities,
Worcester Polytechnic Institute

"I attend ERAPPA to be around those who provide mentoring in the facilities field. The networking and discussions are always 'just in time'."

Paul Politza (Penn State University)

"I've heard great things about the ERAPPA conference; I'm looking forward to attending my first."

Neal Lespasio (Emerson College)

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ERAPPA 56TH ANN

See pages 8-11 for course descriptions

FRIDAY, OCTOBER 13

8a – 5p **ERAPPA Board Meeting**
6p – 10p ERAPPA Board, ERAPPA Committee
and Host Committee Dinner

SATURDAY, OCTOBER 14

8a – 3p ERAPPA Board and
Conference Committee Meetings
1p – 6p Registration
Dinner on your own

SUNDAY, OCTOBER 15

6:30a – 2:30p **Golf Outing at Richmond
Country Club**
9a – 7p Registration
11a – 3:30p **Tour: Mashantucket Pequot Museum**
4p – 5p First Time Attendee Reception
5p – 6p President's Reception (invitation only)
6p – 8p **Exhibit Hall Grand Opening
Reception**

ERAPPA HOTEL SHUTTLE & EVENT TRANSPORTATION

Meet at the North Entrance (across from
Registration) of the Mystic Marriott for:

- Complimentary hotel shuttle between Marriott
and Hilton, Comfort Inn (approx. every
25-30 minutes)
- All tour / event departures at times noted in
conference program

MONDAY, OCTOBER 16

7a – 5p Registration
6:45a – 7:45a Breakfast in Exhibit Hall (Marriott Ballroom)
7:45a – 8:15a Welcoming Remarks (Mystic Ballroom)
8:15a – 9:15a **Keynote Presentation: Robert Ballard**
8:15a – 5p Spouse/Guest Tour: Newport
Mansions (includes lunch)
9:30a – 4p **Exhibit Hall Open/Networking**

10:30a – 11:30a EDUCATIONAL SESSION I:

[Fire & Ice \(Room 5\)](#)

[Underground Master Planning \(Room 7\)](#)

[Trash to Treasure \(Room 2\)](#)

[Residential Facility Assistance
Program \(Room 1\)](#)

[Supervisor Toolkit: Nuts & Bolts \(Room 3\)](#)

11:30a – 1:30p Networking Lunch in Exhibit Hall

1:30p – 2:30p EDUCATIONAL SESSION II:

[Concept to Completion \(Room 7\)](#)

[Campus Environmental Program \(Room 2\)](#)

[Ground Source HVAC \(Room 1\)](#)

[APPA Trades Staffing Workshop I
\(Room 5\)](#)

[Supervisor Toolkit: People \(Room 3\)](#)

2:30p – 3:30p Networking/Exhibit Hall

Visit the Internet Café
near Registration Sponsored by

Cutler
Associates

U A L C O N F E R E N C E

See pages 8-11 for course descriptions

3:30p – 4:30p

EDUCATIONAL SESSION III:

[Surplus Cleanout \(Room 1\)](#)

[The Past as Prologue \(Room 2\)](#)

[Effective Capital Planning \(Room 7\)](#)

[APPA Trades Staffing Workshop II \(Room 5\)](#)

[Supervisor Toolkit: Customer Service Triangle \(Room 3\)](#)

4:30p – 5:00p

Chapter Meetings (optional)

7p – 10:30p

Reception/Dinner at Mystic Aquarium

TUESDAY, OCTOBER 17

7a – 2p

Registration

7a – 8a

Breakfast in Exhibit Hall (Marriott Ballroom)

8a – 8:30a

Welcoming Remarks (Mystic Ballroom)

8:30a – 9:30a

Plenary Presentation:
Richard Osterlind

9:30a – 10:30a

Exhibit Hall Open/Networking

9:30a – 3:30p

Spouse/Guest Tour:
Mystic Seaport/Olde Mistick Village
(includes lunch)

10:30a – 11:30a

EDUCATIONAL SESSION IV:

[Design / Build for Residential Halls \(Room 3\)](#)

[Recycling Construction Waste \(Room 2\)](#)

[Building on Talloires Declaration \(Room 1\)](#)

[Presentation Communication I \(Room 5\)](#)

[Making the Case – Successfully \(Room 7\)](#)

12:00p – 1:45p

Lunch & Annual Business Meeting
(Mystic Ballroom)

1:45p – 2:45p

EDUCATIONAL SESSION V:

[Renovating an Icon of Style \(Room 1\)](#)

[Campus Energy Costs \(Room 3\)](#)

[Design / Build for Residential Halls \(Room 2\)](#)

[Presentation Communication II \(Room 5\)](#)

[Fresh Blueprint for Facility Renewal \(Room 7\)](#)

3:00p – 4:00p

EDUCATIONAL SESSION VI:

[Construction – Today's Realities \(Room 1\)](#)

[Athletic Campus Planning \(Room 2\)](#)

[Preserving the Past while Meeting Student Housing Needs \(Room 3\)](#)

[Presentation Communication III \(Room 5\)](#)

[Buildings and Infrastructure Transformed into a Strategic Enabler \(Room 7\)](#)

4p – 5p

Education Committee Meeting
(ERAPPA/Host)

6:00p – 6:45p

Awards Reception (Marriott Ballroom)

6:45p – 7:30p

Awards Presentation

7:30p – 11:30p

Awards Banquet / Entertainment

WEDNESDAY, OCTOBER 18

9a – 11a

Host Committees: 2006 / 2007 / 2008

8a – 9:30a

Breakfast Meeting & Lessons Learned

Continental Breakfast – Delegates and Spouses/Guest

Morning Departures

11a – 2p

ERAPPA Board of Directors:
Newly Elected



Terry Pellerin
Host Committee Co-Chair



Keith Woodward
Host Committee Co-Chair

CONFERENCE CHAIRS

Terry Pellerin, Keith Woodward

ENTERTAINMENT COMMITTEE

Terry Pellerin (CHAIR), Cynthia Kaplan, Sue Mulcahey

BUSINESS PARTNER COMMITTEE

Gary Hill (CHAIR), Cynthia Linz, Earl Smith, Jr.

EDUCATION COMMITTEE

Norm Young (CHAIR), Jerry Hill, Bill Johnson,
Alan Manning, Scott Merrill, John Michalewicz,
Roy Scialabba

GOLF COMMITTEE

Paula Welch (CHAIR), Mark Abdella, Richard Bigelow,
Jeff Gutsfeld, Bill Johnson, Scott Merrill, Jay Phillips,
Rose Mary Stocks, Tom Yopp

TRANSPORTATION COMMITTEE

Neal Lespasio (CHAIR), Ackley Beaumont, Chris Dupuis

HOTEL/FOOD COMMITTEE

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FINANCE COMMITTEE

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SPOUSE/GUEST ENTERTAINMENT

Nancy Tinker

PUBLICATION COMMITTEE

Cynthia Linz



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The ERAPPA Board thanks all Committee Representatives to APPA.



BEYOND THE TITANIC
with **DR. ROBERT BALLARD**

President, Institute for Exploration Mystic Aquarium;
Director, Institute for Archaeological Oceanography,
University of Rhode Island

Dr. Ballard is best known for his 1985 discovery of the Titanic. He is also a 2003 recipient of the National Humanities Medal.

Ballard is now using advanced technology to create a new field of research in deep water archaeology. At the Institute for Exploration's *Challenge of the Deep* exhibit hall in Mystic, Connecticut, as well as with his Jason Foundation for Education, Ballard hopes to inspire young people to pursue learning in science, math, and technology through exploration and discovery. This summer he used satellite and internet technologies to bring thousands of students around the world into direct contact with his team while on location in the Black Sea and Mediterranean Sea. In his presentation Dr. Ballard will present his most recent work in deep water archaeology and telepresence. Dr. Ballard's work represents our theme, "*Preserving the Past, Chart the Future.*"

Keynote Speaker Sponsored by





RICHARD OSTERLIND

Richard Osterlind is an entertainer who is considered by many to be the foremost Mentalist performing in the English language. His unique blend of ability, talent and humor create a comfortable and relaxed, yet challenging and stimulating experience for participants as well as members of the audience. The range of his abilities includes ESP, Mindreading, Psychokinesis, and Suggestion. Osterlind possesses a degree of flexibility that has astounded audiences from Beijing to Boston; Monte Carlo to Mexico City; Calgary to Cleveland. He has been invited for return engagements by the many CEOs and event planners he has amazed. The level of sophistication, integrity and humor create an environment that will impress even the skeptics among the audience.



THE HUMAN CONNECTION: BRING YOUR PRESENTATIONS TO LIFE!

**Carol Doscher and
Geoff Webb, Graceworks**

SPECIAL TUESDAY SESSION

Do you want your presentations to stand out in the crowd? Then bring them to life! If you want freedom to be yourself and communicate your message with vitality and self confidence, this fun, hands-on workshop is for you. Through teaching, discussion, participation in theater exercises and individual coaching opportunities, you will learn to:

- Connect with your audience
- Identify and drop nervous habits
- Prepare and practice your material
- Make technical material come to life
- Use graphics and props wisely



In most presentation and communication training, technical issues tend to make up the bulk of the training: how to organize materials, deal with graphics, control hand gestures and voice inflections. We don't ignore technique - it's important. But it's a human connection with your audience that will inspire them to want to work with you.

At Graceworks, we focus first on you because you are the presentation. You are the one who has to make the connection — when it's all over, something should have happened between you and the audience. Our emphasis is on the process and skills that will bring true warmth and life to your presentation.

Plenary Speaker Sponsored by



“ERAPPA’s annual conference supports my commitment to life-long learning while offering excellent networking opportunities with my peers. I always return recharged, re-motivated and re-committed to raising the bar.”

Glenn Smith (Bryn Mawr College)

MONDAY, OCTOBER 16

Session I (10:30 – 11:30)

**The Fire and Ice Program
A Holistic Approach to Managing
Campus Energy**

This session shares successful strategies that addressed rising utility rates at College of Notre Dame of Maryland. Results were produced from effective procurement practices, energy awareness and conservation techniques.

Joe Caruso, College of Notre Dame
Mark F. Miller, Strategic Building Solutions, LLC (SBS)

“Whether it’s an educational session on financing a multi-million dollar project or a new look at controlling utility costs, there are strategies and techniques that I can learn and apply to our campus.”

Steve Bellona (Hamilton College)

Underground Master Planning

Learn how development of an underground master plan can contribute to the accuracy of the master planning process by incorporating existing site information for use in making long-term facility use, re-use and development decisions.

Mark Haley, Haley and Aldrich
Michelle Toner, Haley and Aldrich



Trash to Treasure (T2T)

During spring move-out, Penn State Students are encouraged to donate items to the Trash to Treasure program. These items are sold and benefit philanthropy. This program received APPA’s Effective and Innovative Practices Award in 2004.

Al Matyasovsky, Penn State University

The Resident Facilities Assistants Program (RFA)

The University of Hartford converted some of its traditional resident assistant (RA) student staff to a new RFA position with a focus on facilities and enhancement of service response. The program received APPA’s Effective and Innovative Practices Award in 2005.

Jason Farrell, University of Hartford
John Michalewicz, University of Hartford

Supervisor Toolkit: Nuts & Bolts of Facilities Supervision

Learn how your supervisors and managers can improve their skills through APPA’s unique program designed specifically for the facilities environment.

Michelle Estep-Frederick, American University

Session II (1:30 – 2:30)

**From Concept to Completion –
The Integral Role of
Project Management**

Hear how early project management involvement can help to ensure that realistic budgets are set, owner’s costs and logistical responsibilities are understood and attainable “project schedules” are developed beyond the “construction schedule.”

Frank Hayes, Shawmut Design and Construction
Craig Wilbur, Diversified Project Management
Norman Young, University of Hartford

**How to Manage a Campus
Environmental Program using
your CMMS System**

Learn to develop a campus compliance schedule, which can be integrated into your current CMMS system, to enhance your environmental program.

Michael Benson, Triumvirate Environmental
John Cannon, College of the Holy Cross

Incorporating Ground Source HVAC Systems on Campus

A panel discussion will focus on utilization of ground-source energy in regard to LEED projects; advantages to students and faculty; effective planning for installation in both the master planning and building programming process; and how to best maximize rebates and grants.

Larry Krison, Skidmore College

Michael A. Porter, Burns Engineering

David Zaiser, KSS Architects

APPA Trades Staffing Workshop — Part I

This concurrent two-session program will be a hands-on workshop outlining a systematic approach to construct a fact-based labor needs analysis using APPA's Maintenance Staffing Guidelines. Emphasis of the session is on practice rather than theory to justify and allocate staff to adequately maintain facilities.

James P. Whittaker, Facility Engineering Associates

Supervisor Toolkit: If it Weren't for the People

Part I of Two-Hour Session

Stop wishing that people were different and focus on difficult behaviors instead of difficult people. Learn a strategy for improving relationships with others.

Nancy Yeroshefsky, University of Maryland College Park

Session III (3:30 – 4:30)

Surplus Clean-out

Since 2003, Emerson College has donated over 100 tons of surplus property for disaster relief. This presentation covers cleanout planning and management, and financial benefits of donation/reuse.

Neal Lespasio, Emerson College

Mark Berry – Institution Recycling Network (IRN)

Dana Draper – Institution Recycling Network (IRN)

Past as Prologue

Review the process of transforming a neglected 1934 library building into a 21st century centerpiece for learning and research at Columbia University.

John Fasano, Shepley Bulfinch Richardson and Abbot

Donald Mongitone, Jaros, Baum and Bolles

Supporting Your Educational Mission with Effective Capital Planning

Learn why the Ontario University System was recognized as "leading-edge" by the Province for its facility capital planning efforts, featuring a case study on the University of Guelph.

Darryl Boyce, Carleton University

Dan MacLachlan, University of Guelph

Mike Kwok, VFA, Inc

APPA Trades Staffing Workshop — Part II

Continuation of hands-on workshop outlining a systematic approach to construct a fact-based labor needs analysis using APPA's Maintenance Staffing Guidelines. Emphasis of the session is on practice rather than theory to justify and allocate staff to adequately maintain facilities.

James P. Whittaker, Facility Engineering Associates

Supervisor Toolkit: Customer Service Triangle

Part II of Two-Hour Session

The focus will be on one of the three major aspects of customer service - Experience. How do your customers experience your service and how can service delivery be improved?

Carol Trexler, Rutgers University

"The education sessions are always current and relate to what's going on at my campus."

Andy Feick (Ursinus College)

TUESDAY, OCTOBER 17**Session IV (10:30 – 11:30)****Design-Build Delivery for Residence Halls: A Case Study of Adaptive Collaboration**

In a case study of a new student apartment complex at the University of New Hampshire, participants will learn what is required to implement a successful design-build program.

Don Klema, DiMella Shaffer Associates, Inc.

Dana Peterson, University of New Hampshire

Rod Shaffert, Cutler Associates, Inc

Recycling Construction Waste

A case study of waste management planning, jobsite implementation, training and troubleshooting and barriers encountered as University of Rhode Island built three new dormitories.

Nancy Hawksley, University of Rhode Island

Mark Lennon – Institution Recycling Network (IRN)

“Much of what I learn is through the informal education process of networking. Sitting next to someone during an educational session and realizing that my issue was dealt with at another campus—their innovative solutions are passed along.”

Dianne Gravatt (Rutgers University)

Building on the Talloires Declaration

Sustainability is a prerequisite for institutions if they are to remain socially responsible, economically viable and intellectually competitive. Presenter will illustrate how a holistic approach to green planning/design can be transformative and cost effective.

Tahir Mohammed, York University

Presentation/Communication Skills Workshop (Part I)

In this fun, interactive, three session workshop, we help you relax, be yourself and deliver your message with clarity and confidence. Through teaching, discussion, theater exercises and individual coaching opportunities, you will learn to connect with your audience, drop nervous habits, prepare your material, make technical material interesting, and use graphics wisely.

Carol Doscher, Graceworks

Geoff Webb, Graceworks

Making the Case – Successfully

Using today’s technology/techniques, including longitudinal analysis, benchmarking and ongoing measurement, these leaders are making their cases for staffing realignment, improving project selection, and justifying resources.

Patrick Daly, University of Massachusetts Amherst

George Fecik, Duquesne University

Mark A. Frost, Rensselaer Polytechnic Institute

Jim Kadamus, Sightlines

Session V (1:45 – 2:45)**Renovating an Icon of Style**

An overview of challenges in completing systems upgrades to modernize a campus icon while being sensitive to the building’s historic fabric, importance of pre-construction and partnering teams’ selection.

Carl Jay, Shawmut Design and Construction

Elizabeth Randall, Landmark Services

Campus Energy Costs: Environmental Responsibility = Financial Stability

Campus energy costs and demands for reduced environmental impact are growing. This panel will discuss strategic opportunities for facilities professionals to gain financial benefits through improving energy use.

Jim Brassord, Amherst College

John Bryant, Mount Holyoke College

John Rivers, The S/L/A/M Collaborative

Dave Madigan, VanZelm, Heywood and Shadford, Inc.

A Design Build Solution for New Residence Halls

This panel discussion will provide a model for how an urban liberal arts college used a design-build process to address a housing crisis due to tremendous growth in population.

Bill Cobb, Haverstick-Borthwick Co.
Cameron J. Mactavish, Voith & Mactavish Architects LLP
Lauri Strimkovsky, Chestnut Hill College

Presentation/Communication Skills Workshop (Part II)

See page 6 for description.

Carol Doscher, Graceworks
Geoff Webb, Graceworks

A Fresh Blueprint for Facility Renewal

Connecticut College has developed a program to significantly reduce facility repair backlog. This presentation will show how to raise institutional awareness of the importance of preserving physical assets and provide a design and implementation model that focuses on high achievement and the human element.

Stephen George, Connecticut College
Mike Guidera, Konover Construction Corporation
Cheryl Miller, Sightlines, LLC

Session VI (3:00 – 4:00)

Construction — Today's Realities, Tomorrow's Challenges

The "Construction Institute" will moderate an information exchange on the events, trends and practices affecting campus planning and construction. What are they? What do they mean? And how are facilities professionals managing them.

Facility Manager-Driven Athletic Campus Planning

The quality of athletic campus facilities plays a significant role in attracting potential students. Therefore, the vision and shaping of the athletic campus is often performed by administrative and athletic department personnel with little involvement of the facility management professionals.

Matthew R. Purcell, Dartmouth College
William J. Seymour, P.E., Gale Associates, Inc.
James Catella, Clark Companies

Preserving the Past While Meeting Contemporary Student Housing Needs

This session will present a case study of Mount Holyoke College's renovation of several popular historic residence halls in response to evolving student needs.

Michael Bass, Cutler Associates, Inc.
Paul Breen, Mount Holyoke College
Rod Shaffert, Cutler Associates

"Most issues are not unique but how they get resolved can be. At the ERAPPA conference there are lots of people who have been down that same road."

Bob Cornero (Monmouth University)

Presentation/Communication Skills Workshop (Part III)

See page 6 for description.

Carol Doscher, Graceworks
Geoff Webb, Graceworks

Buildings and Infrastructure Transformed into a Strategic Enabler

This interactive session will show how campus buildings and infrastructure were transformed to support the academic plan and to enhance the competitive position at the University of Maryland, Baltimore.

Angela Fowler-Young, University of Maryland, Baltimore
John Geiman, University of Maryland, Baltimore
James T. Hill, University of Maryland, Baltimore
Margaret Kinnaman, University of Maryland, Baltimore

"I always walk away with a handful of ideas that can improve my campus for our students."

Mario Bouchard (University of Ottawa)

Welcome to Mystic!



October in Southern New England...Mystic, specifically... where the vibrant colors of autumn leaves will dot the horizon like an Impressionist painting. Our Yankee heritage is visible everywhere — in charming villages surrounding classic town greens; scenic farm roads and ancient stone walls; waterfronts bustling with fishermen, ferries, and yachts. And here, like no where else in the region, you will find a wealth of attractions, appealing to all ages and interests. Welcome to Mystic Country!

“SEA EVERYTHING,” one of Mystic’s descriptive slogans, captures the essence of one of Connecticut’s most historic and scenic shoreline areas. Varying architectures of past-century homes firmly hold their place along the winding roads and waterways of the area – restored with modern conveniences, but rich with spirit of the families that have lived within.

MYSTIC...Its name is derived from our native Pequot’s “Missi-tuk”: “Missi” meaning “great” and “Tuk” referring to a river driven in waves by the tides of winds. The Mystic River is actually a salt-water estuary fed by fresh water streams. Along the river’s edge lies Mystic Seaport – where touring below the decks of the Charles W. Morgan, one of America’s last square riggers, and wandering the streets of the 19th century seafaring village provide us glimpses of our whaling past.

WITH AGE COMES BEAUTY and tradition, and with Mystic as the centerpiece of southeastern Connecticut, today it is known for its unique shops, restaurants, antiques centers and art galleries. It’s minutes from world-class gaming and entertainment, attractions for the whole family and museums that will transport you back to another era. Everywhere you turn you will see the kind of scenic beauty that takes your breath away. Mystic...an escape from the ordinary!

www.erappa.org

SUNDAY, OCTOBER 15**Golf Outing at Richmond Country Club**

6:30a – 2:00p

ERAPPA's 2006 Golf Outing will be held at Richmond Country Club on Sunday, October 15th. Located in Hope Valley, Rhode Island, a short twenty minute drive from the Mystic Marriott Hotel and Spa, the Club is located in a beautiful country setting. The 18-hole championship golf course is sculpted out of a pine forest and hosts a 6200 yard, par 71 layout with panoramic views of the course, ponds and a footbridge.

- 6:30a Individual departures to Richmond Country Club
- 7:00a Breakfast
- 8:00a Tee Off/Shotgun Start
- 1:00p Lunch/Awards/Prizes
- 2:00p Return to Hotels

NOTE: Proper dress required – Soft spikes mandatory

Mashantucket Pequot Tribal Museum

11a – 3:30p

Spend Sunday afternoon with us at The Pequot Museum, the world's largest and most comprehensive Native American museum and research center located on the Mashantucket Pequot Reservation in southeastern Connecticut. An array of engaging experiences for young and old, from life-size walk-through dioramas that transport visitors into the past, to changing exhibits and live performances of contemporary arts and cultures are offered. Four full acres of permanent exhibits depict centuries of Native and natural history in thoroughly researched detail, while two libraries, including one for children, offer a diverse selection of materials on the histories and cultures of all Native peoples of the United States and Canada. Round trip motor coach transportation will be provided from the Mystic Marriott Hotel and Spa. *NOTE: Lunch is not included in this tour.*

Tour departs promptly at 11a from North Entrance of Mystic Marriott, across from Registration.





Exhibit Hall Grand Opening Reception

6p – 8p

Your invitation to attend the event that officially “kicks off” ERAPPA 2006! Reconnect with colleagues – old and new – as you wander through our Exhibit Hall of over seventy Business Partners from the region and beyond. A light fare will be available. Included in full conference registration/ticketed event.

MONDAY, OCTOBER 16



Newport Mansions Tour

8:30a – 5p

Whether a native New Englander or first time visitor to the area, the mansions of Newport, Rhode Island are a certain favorite! The group will depart the Marriott at 8:30a via motor coach for the hour long ride through some of our nation’s smallest state. As you cross the Claiborne Pell (Newport) Bridge over Narragansett Bay, the first tour of The Breakers will be only minutes away. For 90 minutes, you’ll have the opportunity to experience the Vanderbilt

Family’s grandest of Newport’s “summer” cottages in all its splendor. A luncheon will be provided at a local Newport restaurant before moving back along Bellevue Avenue for a 90-minute tour of the first level of Rosecliff Mansion, modeled after the Grand Trianon, the garden retreat of French kings at Versailles. The second level will be a self-guided tour with docents available to answer questions. We’re certain there will be much to discuss on the ride back to our hotels!

Tour departs promptly at 8:15a from North Entrance of Mystic Marriott, across from Registration.



Mystic Aquarium Reception and Dinner

7p – 10:30p

A private reception/dinner for our group at the Mystic Aquarium will quickly soothe any pressures of the first full day of conference activities! Culinary delights and open bar stations will grace your path as you wander through the colorful backdrops of marine life from across the globe as networking continues within the ERAPPA family. Ticketed event.

Buses depart from North Entrance of Mystic Marriott, beginning at 6:30p, picking up guests at the Comfort Inn and Mystic Hilton en route to the Aquarium.

TUESDAY, OCTOBER 17



Mystic Seaport/Olde Mistick Village

9:30a – 3:30p

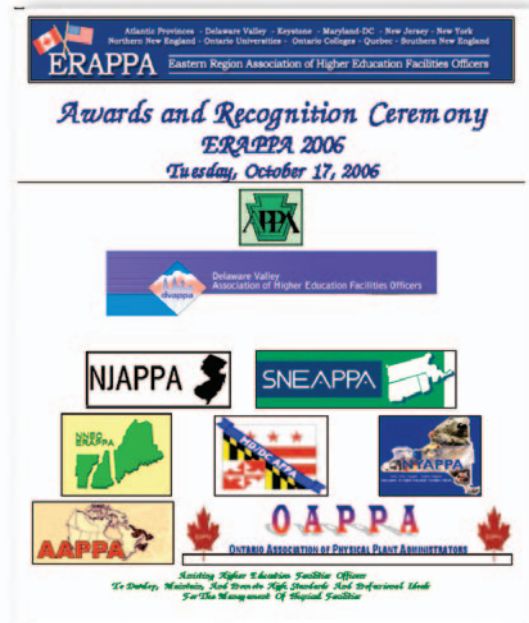
Hailed “The Museum of America and The Sea,” Mystic Seaport is an interactive museum depicting the maritime history of our country. A re-created 19th century seafaring village, full of tall ships, the Seaport is a quintessential experience offering visitors a link to our seafaring past. Upon arrival, our group will be met by a knowledgeable docent, who will provide a 90-minute tour of the Seaport. Following the tour, lunch will be served at the Seaman’s Inne, adjacent to the Seaport. After lunch, the group will be able to return to the Seaport for a bit more independent exploration. Olde Mistick Village, a quaint maritime village with an assortment of New England shops for browsing, is the next stop on our agenda. (The coach will return to the hotel for those not interested in visiting the Village.) After visiting/shopping, the group will be returned to the hotel.

Tour departs promptly at 9:30a from North Entrance of Mystic Marriott, across from Registration.

Awards & Recognition Reception Banquet

6p – 11:30p

A farewell celebration of excellence, recognizing the accomplishments of our ERAPPA colleagues! The evening begins with a reception at 6p followed by award presentations and sit-down dinner. Plan to dance the remainder of the night away with the versatile style of “Yellow Brick Road.” Included in full conference registration fee / ticketed event.



“The relationships you develop at the ERAPPA conference with professionals at other colleges is something that I value.”

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Roy Scialabba (formerly with Harvard and Yale Universities)

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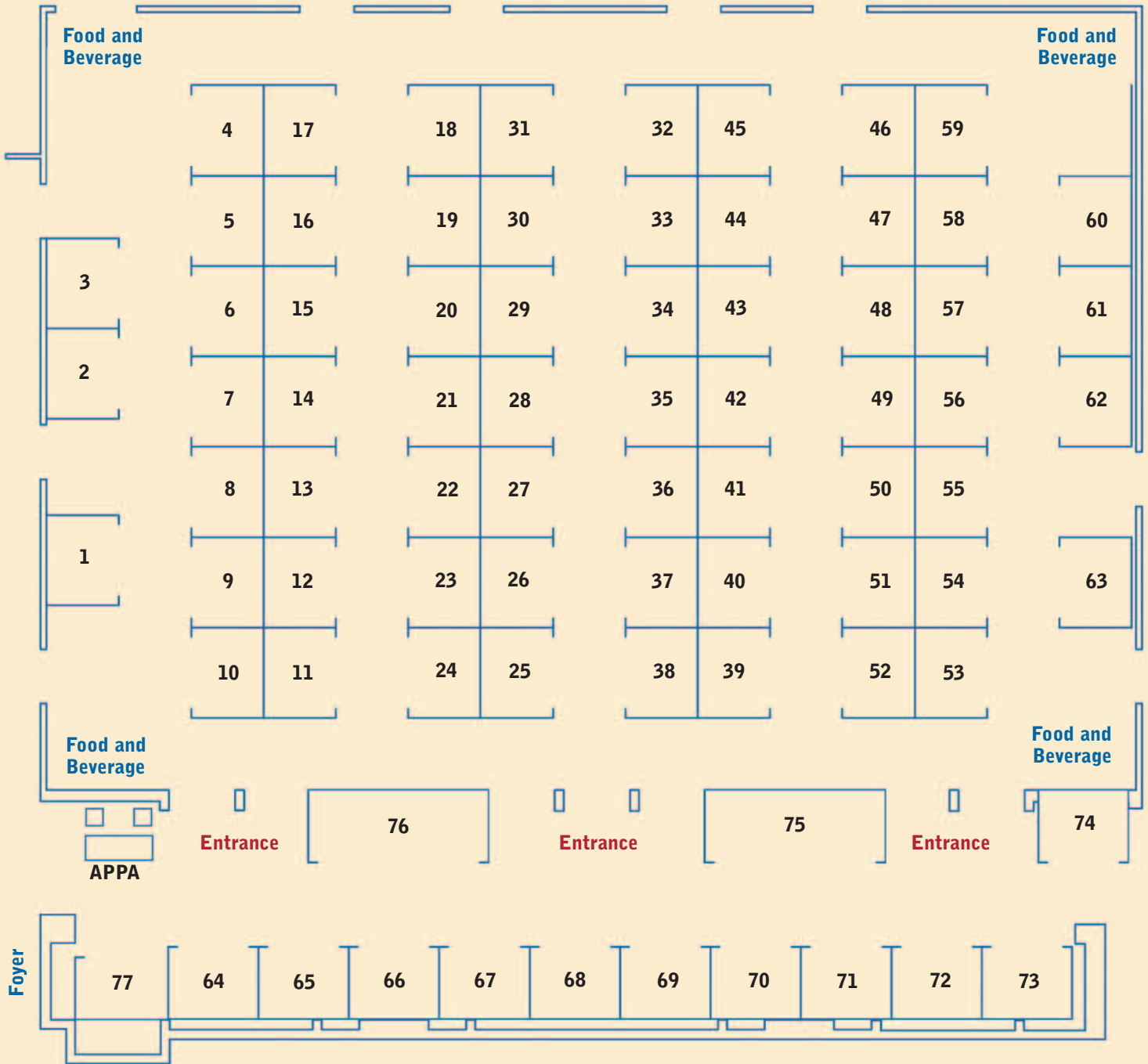
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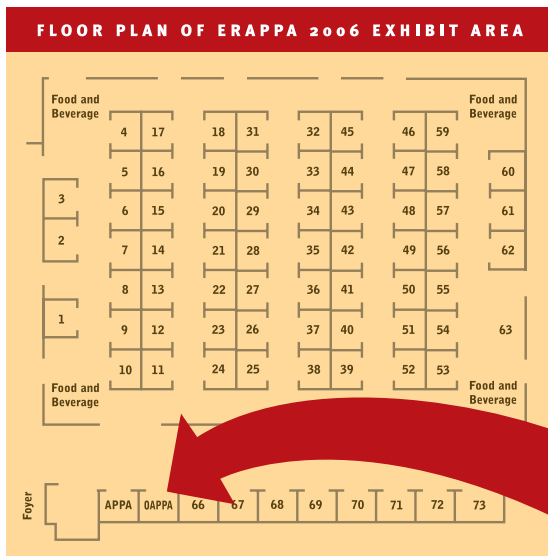
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